



**Seller Survey**

**Our brokers and sales representatives have a mission to deliver services of the highest quality, value and integrity; we call it Service Excellence. Your satisfaction provides us with the benchmark of our service quality. Your feedback is very important to us. Please take a few moments to complete this questionnaire.**

**Your Name:** \_\_\_\_\_ **Agents Name:** \_\_\_\_\_

**Sold/Leased Address:** \_\_\_\_\_

**Email Address:** \_\_\_\_\_

**What is the main reason(s) you chose the agent to assist you in your real estate transaction?**

- Skill/Knowledge
- Market Share
- Positive Personality
- Assertive
- Reputation

**Other:** \_\_\_\_\_

**How would you rate the agent's advice and assistance in preparing your home for the market?**

- 1  
*Very Dissatisfied*
- 2
- 3  
*Satisfied*
- 4
- 5  
*Exceptionally Satisfied*

**How long did it take to receive a firm offer on your home?**

- 1 week or less
- 2-3 weeks
- 1-3 months
- 4-6 months
- Greater than 6 months

**How satisfied were you with how the agent communicated and kept you informed during the sales/lease process?**

- 1  
*Very Dissatisfied*
- 2
- 3  
*Satisfied*
- 4
- 5  
*Exceptionally Satisfied*

**How would you evaluate the agent's negotiation skills at the time of the offer?**

- 1  
*Very Dissatisfied*
- 2
- 3  
*Satisfied*
- 4
- 5  
*Exceptionally Satisfied*

**How would you evaluate the agent's overall performance?**

- 1  
*Very Dissatisfied*
- 2
- 3  
*Satisfied*
- 4
- 5  
*Exceptionally Satisfied*

**Would you recommend the agent to a family or friend?**

- Yes
- No
- Undecided

**Would you use the agent to assist you in any future real estate transactions?**

- Yes
- No
- Undecided

**Please provide us with any additional comments/testimonials.**

**Can we use your comments in any marketing materials providing your name is not disclosed?**

- Yes
- No